Defense Enterprise Data Standards Office Meeting Notes

PQDR

Date: August 6, 2025

I. PURPOSE

The Defense Enterprise Data Standards Office (DEDSO) received formal concurrence from the Deputy Assistant Secretary of Defense for Logistics ODASD(Log) on Approved Defense Logistics Management Standards (DLMS) Change (ADC) 1443 Product Quality Deficiency Report (PQDR) Policy Migration. ADC 1443 was signed on 27 January 2023. This ADC serves to inform the DoD Components that the Defense Logistics Manual (DLM) 4000.25, Volume 2, Chapter 24, is replacing Joint Service Regulation Defense Logistics Agency Regulation 4155.24/AR 702-7/SECNAVINST 4855.21/AFI 21-115/DCMA INST 1102 as the DoD authoritative source for PQDR-related guidance.

II. ATTENDEES

DoD Component/ Service/Agency	Name (Primary)	Name (Alternate)	Name	Name
ODASD(Log)	☐ Jeremy Amason	☐ Patrick O'Connell		
DEDSO	⊠ Ben Breen	☐ Corbin Austin	☐ Steve Nace	☑ Preston Gill
Defense Logistics Agency	☐ Jamie Goodrick	☐ Jose Pereira		
U.S. Army	☐ Mythanh Nguyen	⊠ Chad Lang		
U.S. Marine Corps	☐ CWO5 Pierce	☐ Ted Wiechman		
U.S. Navy	☐ Krystal Abreu	☐ Jared Trinkaus		
U.S. Air Force	⊠ John Beal	☐ (Vacant)		
Defense Contract	☐ Chris Ford	☐ Angie Beckstead		
Management Agency (DCMA)				

III. ACTION ITEMS

Date Opened	Action	Assigned To	Date Due	Date Closed	Status
	DoD Components provide concur	□ DLA	06/25/2025	08/01/2025	CLOSED
	Joint Deficiency Reporting System cancelation codes (JDRS).	☐ U.S. Air Force			
		☑ U.S. Army			
		☐ U.S. Marine Corps			
		☑ U.S. Navy			
		□ DCMA			
05/28/2025	Resolve potential duplication between Screening Point Summary (SPS) and Property Owner Location (POL) or Final Deficiency Description (FDD) information.	□ DEDSO	06/25/2025	7/03/2025	CLOSED

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IV. AGENDA ITEMS

a. <u>ServiceNow Ticketing Process</u>: Ben Breen, PQDR Administrator, acknowledged that some primary and alternate members were unavailable for the meeting before proceeding with the agenda.

Ben discussed the e-mail directive that was sent out stating that a new process using ServiceNow is being implemented for all requests (e.g., training and information requests, proposed DLMS changes (PDCs), and research). Depending on the complexity of the issue, inputting the tickets would be relatively quick and simple and would allow for tracking of requests and ensure follow-up and resolution response through the system. Minor information requests might still get e-mail replies, but the intent is to align with the broader DLA enterprise implementation to streamline support and communication.

b. <u>PDC 1007F Shift in Strategy</u>: Ben briefed the committee on over 100 updates being made to the Implementation Conventions (ICs) based on recent technical meetings.

Ben informed the committee that, rather than staffing PDC 1007F as a formal DLMS change, the document was being streamlined to only cover IC updates. The technical teams urgently need IC updates to move forward with programming and testing. Removing the other enclosures allows for it to be processed as a Memorandum for Record with faster approval at the DEDSO Director level vice going through the full 45 to 90-day formal process review. The expectation would be for a one-week review period before finalization.

- **c.** <u>PDC 1443C PQDR Policy Migration</u>: Ben reiterated that the previous 1007F enclosures to update DLM 4000.25 Volume 1 and Volume 2 terms, definitions, acronyms, cancelation codes, and associated chapters and appendices would now be incorporated into PDC 1443C Chapter 24.
- **d.** <u>Acknowledgement</u>: The committee was informed of the descoping of the PQDR functional support contract as of 1 October 2025. Ben and the committee publicly thanked Mr. Preston Gill for his support over the last three years.
- **e.** <u>**DLMS Summit:**</u> The virtual DLMS Summit date is still to be determined. DEDSO will be posting agenda and new dates on our website, through our newsletter, and via the PRCs and working groups.

V. ACTIVITIES AND NEWSLETTER

DEDSO monthly updates and activities for the DLMS community are located on the <u>DLA</u> website.

VI. ADDITIONAL DEDSO PQDR GENERAL COMMUNICATION

Do you have a question, hot topic, or a PQDR-related update? If so, we encourage you to e-mail us at DEDSO.PQDR@dla.mil.

The meeting agenda and notes are available via the DEDSO PQDR committee TEAMS link.